

Montgomery County Community College  
HCP 118  
Professional Essentials for a Healthcare Career  
3-3-0

### COURSE DESCRIPTION

This course builds a solid foundation of the professional skills required to work within the health care community. It provides students with an introduction to health care organization and examines behaviors that impact their career as a health care professional. Students will explore the impact of cultural competency and sensitivity when working with others in inter-professional collaborative practice and explore patient relationships and advocacy.

### REQUISITE(S):

#### Previous Courses

ESL 011 ESL Basic Writing or ENG 011 Basic Writing or ENG 010A Basic Writing  
REA 011 Fundamentals of College Reading or ESL/ REA 017 Vocabulary & Reading  
Comprehension Development II

#### Concurrent Course Requirements

None

Upon successful completion of this course, the student will be able to:

LEARNING OUTCOMES	LEARNING ACTIVITIES	EVALUATION METHODS
1. Define the roles of regulatory and professional bodies in healthcare practice.	Lecture Case Studies Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resources	Projects Quizzes and Exams
2. Define and demonstrate professional behavioral characteristics	Lecture Case Studies Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resources	Projects Quizzes and Exams Role play
2. Utilize the concepts of effective communication, teamwork and inter-professional collaborative practice.	Lecture Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resource	Project Presentation Quizzes and Exams Inter-collaborative Activities

3. Examine the impact of professionalism on provider and patient relationships.	Lecture Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resources	Role play Project Quizzes and Exams
4. Explore the impact of cultural competence on the provision of health care.	Lecture Case Studies Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resources	Quizzes and Exams Cultural Competence Projects
5. Evaluate the impact of legal, ethical, and moral issues on health care practice.	Lecture Multimedia Demonstrations Oral Report Small Group Projects Written Assignment Research Resources	Quizzes and Exams Case Studies Assignments

At the conclusion of each semester/session, assessment of the learning outcomes will be completed by course faculty using the listed evaluation method(s). Aggregated results will be submitted to the Associate Vice President of Academic Affairs. The benchmark for each learning outcome is that *70% of students will meet or exceed outcome criteria.*

#### SEQUENCE OF TOPICS:

The Health Care Industry and Your Role  
 Work Ethic and Performance  
 Personal Traits of the Health Care Professional  
 Professional Standards of Care, Scope of Practice, and Professional Ethics  
 Relationships, Teamwork, and Communication Skills  
 Cultural Competence and Patient Care  
 Working with Patients  
 Professionalism and Your Personal Life  
 Employment and Professional Development

#### LEARNING MATERIALS:

Milken, Mary and Alyson Honeycutt. 2018. UNDERSTANDING HUMAN BEHAVIOR: A GUIDE FOR HEALTH CARE PROFESSIONALS, 9th Edition. Boston: Cengage Publishing.

Other learning materials may be required and made available directly to the student and/or via the College's Libraries and/or course management system.

COURSE APPROVAL:

Prepared by: Kathleen Schreiner and Shauna LaMagna  
VPAA/Provost or designee Compliance Verification:  
Victoria L. Bastecki-Perez, Ed.D.

Date: 10/2015

Date: 1/27/2016

Revised by: Kathleen Schreiner and Shauna LaMagna  
VPAA/Provost or designee Compliance Verification:

Date: 11/1/2018

Date: 2/25/2019



*This course is consistent with Montgomery County Community College's mission. It was developed, approved and will be delivered in full compliance with the policies and procedures established by the College.*