

Montgomery County Community College  
HCP 221  
Cultural Competency in Healthcare  
3-3-0

**COURSE DESCRIPTION:**

This course explores key cultural diversity concepts and examines systematic and disciplined approaches to the attainment of cultural competency. Students will survey multicultural theories, issues, and practices and acquire practical insight in the application of this knowledge in their day-to-day interactions in healthcare environments. Students will examine their own experiences, perspectives, and biases to further the development of multicultural awareness in their professional lives.

**REQUISITE(S):**Previous Courses

ESL 011 ESL Basic Writing or ENG 011 Basic Writing or ENG 010A Basic Writing  
REA 011 Fundamentals of College Reading or ESL/ REA 017 Vocabulary & Reading  
Comprehension Development II

**Concurrent Course Requirements**

None

Upon successful completion of this course, the student will be able to:	Learning Activities	Evaluation Methods
1. Discuss the concepts of culture and ethnicity.	Lecture Multimedia Demonstrations Small Group Projects Research Resources Class Discussions	Exams Quizzes Projects Oral Report Assignments
2. Compare and contrast the cultural nuances of specific groups.	Lecture Multimedia Demonstrations Small Group Projects Research Resources Class Discussions	Oral Report Exams Quizzes Projects Assignments

3. Discuss the social determinants of health including the impact of education, housing, health care literacy and employment.	Lecture Multimedia Demonstrations Small Group Projects Research Resources Class Discussions	Exams Quizzes Projects Case Studies
4. Describe the impact of race, ethnicity, education and socioeconomic status on one's experience of healthcare.	Lecture Multimedia Demonstrations Small Group Projects Research Resources Class Discussions	Exams Quizzes Projects Case Studies Written Assignment
5. Complete a Cultural Competency Assessment	Lecture Multimedia Demonstrations Small Group Projects Research Resources Class Discussions	Cultural Competency Assessment

At the conclusion of each semester/session, assessment of the learning outcomes will be completed by course faculty using the listed evaluation method(s). Aggregated results will be submitted to the Associate Vice President of Academic Affairs. The benchmark for each learning outcome is that *70% of students will meet or exceed outcome criteria.*

#### SEQUENCE OF TOPICS:

- The Concept of Culture and Ethnicity
- Cultural Heritage
- Understanding Cultural Concerns
- Cultural Competence and Health Literacy
- The Social Determinates of Health
- Health, Illness and Traditions
- Health Care Professions and Cultural Concerns
- Cultural Competency and Health Care Disparities
- Cultural Competency Assessment
- Cultural Competence Plans

LEARNING MATERIALS:

Salimbene, S. What Language Does Your Patient Hurt In? (Current Edition). Paradigm Education.

Rose, P. Cultural Competency for the Health Professional (Current Edition). Jones & Bartlett Learning.

Other learning materials may be required and made available directly to the student and/or via the College's Libraries and/or course management system.

COURSE APPROVAL:

Prepared by: Kathleen Schreiner

Date: 11/7/2019

VPAA/Provost or designee Compliance Verification:

Date: 2/26/2020



*This course is consistent with Montgomery County Community College's mission. It was developed, approved and will be delivered in full compliance with the policies and procedures established by the College.*