

HOS 260  
Legal Issues in Tourism and Hospitality Industry  
3-3-0

**COURSE DESCRIPTION:**

This course provides a comprehensive overview of laws and regulations governing the tourism and hospitality industry. Legal implications of civil laws, areas of tort, contract law, labor relations laws, Equal Employment Opportunity laws, Title VII of the Civil Rights Act and the Americans with Disabilities Act, risk management, hospitality law, zoning, and unions will be discussed. Reciprocal obligations and human resources management will explore law and legal relationships that exist in the business context. Issues will be discussed from the points of views of innkeepers, restaurateurs, travel agents, lawyers and event planners.

**REQUISITES:**

*None*

*Previous or Concurrent Course Requirements*

None

Learning Outcomes Upon successful completion of this course, the student will be able to:	Learning Activities	Evaluation Methods
1. Discuss legal issues in the tourism and hospitality industry.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exam
2. Discuss the American legal system as it relates to hospitality and tourism, including sources and principles of law, basic court procedures and contract law.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exam
3. Discuss liability and negligence issues as they apply to hospitality and tourism.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams

Learning Outcomes	Learning Activities	Evaluation Methods
4. Discuss the reciprocal obligations of hospitality businesses, guests and other patrons.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams
5. Apply civil rights laws to the hospitality industry.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams
6. Explain human resources management in the tourism and hospitality industry.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams
7. Employ basic contract provisions commonly found in hospitality industry agreements.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams
8. Report current legal trends as they relate to the hospitality and tourism industry and event planning.	Lecture AV/Multimedia Case Studies Discussions Role Playing Projects	Written Assignments Written Exams

At the conclusion of each semester/session, assessment of the learning outcomes will be completed by course faculty using the listed evaluation method(s). Aggregated results will be submitted to the Associate Vice President of Academic Affairs. The benchmark for each learning outcome is that *70% of students will meet or exceed outcome criteria.*

#### Sequence of Topics:

1. Introduction to tourism and hospitality law.
2. Civil rights and hospitality businesses.
3. Contract law and the hospitality industry.
4. Principles and negligence.
5. Negligence and hospitality practices.
6. Guest and protecting patron's property.

7. Rights of innkeepers.
8. Liability and the sale of food and alcohol.
9. The travel agent and the airlines rights and liabilities.

Learning Materials:

Cournoyer, N.G., Marshall, A.G., & Morris, K.L. *Hotel, Restaurant, and Travel Law*.  
Albany, NY: Delmar Publishers. (2004)

Other learning materials may be required and made available directly to the student and/or via the College's Libraries and/or course management system.

COURSE APPROVAL:

Prepared by: Shawn Murray

Date: 12/8/2018

VPAA/Provost or designee Compliance Verification:

Date: 2/25/2019



*This course is consistent with Montgomery County Community College's mission. It was developed, approved and will be delivered in full compliance with the policies and procedures established by the College.*