

Montgomery County Community College  
PSA 201  
Leadership and Influence in Public Safety Administration  
3-3-0

**COURSE DESCRIPTION:**

This course is intended to be a capstone course for public safety administration students. This course provides students with an overview of the theories and concepts of leadership development, as well as higher-order leadership skills and competencies for effective leadership in public safety administration. The course will examine leadership from a 'core values' approach, systems (chain of command) approach, a functional approach, a process approach, and a skills approach (motivation, supervision and communications). Topics include leadership, leadership theories and styles, leadership roles, leadership performance, individual leadership skills and plans, effective leadership, and future trends.

**REQUISITES:**

PSA 200

*Concurrent Course Requirements*

None

LEARNING OUTCOMES Upon successful completion of this course, the student will be able to:	LEARNING ACTIVITIES	EVALUATION METHODS
1. Evaluate <i>leadership</i> and <i>influence</i> relative to emergency response situations.	Assigned Readings Role-Playing & Field Exercise Lectures Discussions Case Study Analysis AV/Multimedia Materials Essay Assignments Directed Research Quizzes and Exams	Multiple-Choice Exam Graded Essay Graded Essay Exam Assignments Graded Research Project Individual or Group Presentation Graded Class Discussion Graded Case Study

LEARNING OUTCOMES	LEARNING ACTIVITIES	EVALUATION METHODS
2. Analyze the higher-order skills, habits, and techniques of people who are successful leaders in public safety administration.	Assigned Readings Role-Playing & Field Exercise Lectures Discussions Case Study Analysis AV/Multimedia Materials Field Trips Essay Assignments Directed Research Quizzes and Exams	Multiple-Choice Exam Graded Essay Graded Essay Exam Assignments Graded Research Project Individual or Group Presentation Graded Class Discussion Graded Case Study
3. Evaluate the differences between ego lead leadership and non ego lead leadership and when to be an influential leader.	Assigned Readings Role-Playing & Field Exercise Lectures Discussions Case Study Analysis AV/Multimedia Materials Field Trips Essay Assignments Directed Research Quizzes and Exams	Multiple-Choice Exam Graded Essay Graded Essay Exam Assignments Graded Research Project Individual or Group Presentation Graded Class Discussion Graded Case Study
4. Analyze the need for leadership in public safety administration, and the impact of effective and ineffective leadership.	Assigned Readings Role-Playing & Field Exercise Lectures Discussions Case Study Analysis AV/Multimedia Materials Field Trips Essay Assignments Directed Research Quizzes and Exams	Multiple-Choice Exam Graded Essay Graded Essay Exam Assignments Graded Research Project Individual or Group Presentation Graded Class Discussion Graded Case Study
5. Demonstrate through role-playing exercises how leadership can influence people, their response to activities, their safety and their future leadership styles.	Assigned Readings Role-Playing & Field Exercise Lectures Discussions Case Study Analysis AV/Multimedia Materials Field Trips Essay Assignments Directed Research Quizzes and Exams	Assignments Graded Research Project Individual or Group Presentation Graded Class Discussion Graded Case Study

At the conclusion of each semester/session, assessment of the learning outcomes will be completed by course faculty using the listed evaluation method(s). Aggregated results will be submitted to the Associate Vice President of Academic Affairs. The benchmark for each learning outcome is that *70% of students will meet or exceed outcome criteria.*

#### SEQUENCE OF TOPICS:

1. Introduction to leadership for Public Safety Administration and Leadership Perspectives regarding leadership and management
2. Leadership Models: Power and Influence: Sources of Power, Effective Use of Power
3. Powers of Perception
4. Communication in Leadership: Good Leaders & Good Communicators
5. Listening: Barriers to Listening & Active Listening
6. Characteristics of situational variables
7. The Level of Authority in Organizational Structure, Characteristics and Leadership Behavior
8. Organizational Design and Lateral Interdependence
9. Organizational Culture and Leadership: Cultures within a Culture, Perceived Values, Beliefs, and Background
10. Conflict Resolution
11. Leadership Qualities in Emergencies: Heroes and Heroism

#### LEARNING MATERIALS:

*Fire and Emergency Services Administration: Management and Leadership Practices*, 2nd Edition (2013) by L. Charles Smeby Jr Jones & Bartlett.

Other learning materials may be required and made available directly to the student and/or via the College's Libraries and/or course management system.

#### COURSE APPROVAL:

Prepared by: Jayden Sampson

Date: 10/2019

Provost or designee Compliance Verification:

Date: 2/26/2020

*This course is consistent with Montgomery County Community College's mission. It was developed, approved and will be delivered in full compliance with the policies and procedures established by the College.*